



Council Store Exchange Policy

Items purchased from the council stores are only eligible for exchange under the conditions of this policy; refunds are not permitted. Specifically:

- Exchanges may be made for unopened items in good condition, and in the original packaging within 90 days of purchase with receipt and/or proof of purchase
- Exchanges may not be made for items that are on sale or discontinued at the time of return
- Exchanges may not be made for items that are seasonal (i.e., fall product and cookie branded items), holiday, or dated (i.e., any items that have a date, specific year, etc.)
- Exchanges may not be made on special order items from vendors or other councils
- Exchanges may not be made on merchandise purchased from the online store; exchanges and refunds on such items are subject to the GSUSA policy as these items were not purchased at our council stores