

M2 — TROOP GUIDE

Welcome to the M2 Media Group, our new online platform for the GoNuts Fall Product Program. Check out the step by step guide to creating your new account, your personalized Avatar and setting up your online store.

The GoNuts Fall Product Program begins October 1, 2020, ends December 1, 2020.

Website

Go to www.gsnutsandmags.com/gsccs.

Get Started—Volunteer

Click on the Volunteer button

Manage your Campaign

Select the Login to Administration Site

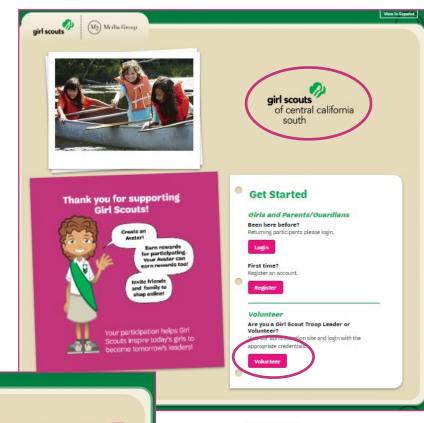
Create account details.

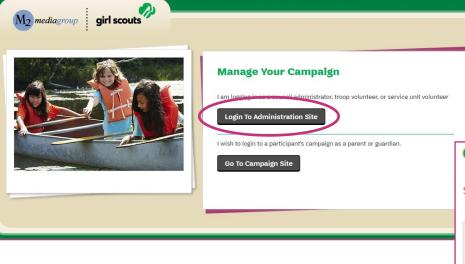
The password you choose is required to have:

- 6 characters or more
- contain at least one uppercase letter
- contain one lowercase letter
- and one numeric digit

Choose your Campaign

- Selected Season
- Select Role: Troop Coordinator



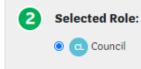


Choose Campaign

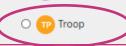
Select the season you would like to manage and your role below:



Ashdon Nut and Magazine Sales





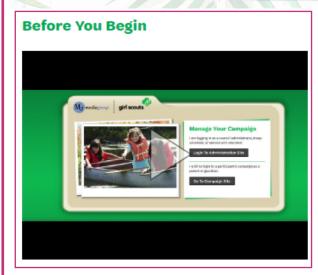


M2 Customer Service





BEFORE YOU BEGIN



Before You Begin

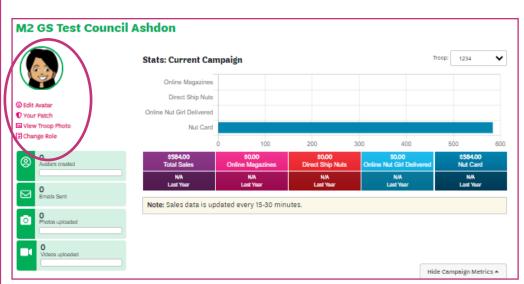
You will be prompted to watch a video, once completed you will be able to continue to the site approximately 10 minutes after the video has finished playing.

The next following steps (can skip and do at a later time)

- Parent and Guardian email blast
- Create an Avatar

Campaign Metrics board. Gives a quick overview of sale progress for your Service Unit. The board shows 'Total Sales, Online Magazines, Direct Ship Nuts, Online Nut Girl Delivered and Nut Card orders.

"Hide Campaign Metrics" button to collapse metrics board.





Create/Edit your Avatar

Create an Avatar that looks just like you! Using the arrows to see all the choices for creating your avatar. You will be prompted to do this when registering your account.

You can "edit your avatar" on the main dashboard at any time during the program.

To see all the choices of the avatar by selecting each category and making selections.

Your Patch

Preview your personalized patch creation and add your shipping address. Your personalized patch, if earned will be mailed to the address provided. If you would like to update your avatar, you will need to so after confirming address.

View Troop Photo

Be sure to check often, as each girl creates their avatar.

Change Roles

If you are a Troop Coordinator as well as a Service Unit Director, you can toggle between both of your roles by clicking on the dropdown menu next to the "TP" button in the upper right-hand corner of your homepage.





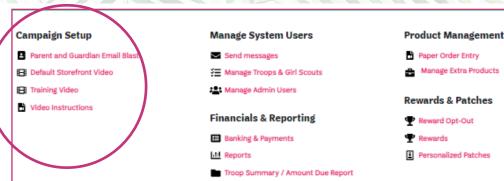
CAMPAIGN SETUP

Please add parent / guardian email addresses in order for them to receive a link and instructions on how to participate.

200000

Familiarize yourself with the Troop homepage, main Dashboard. The **Bottom Half** of the page has links to all other pages within the operating system.

There are 5 main categories: Campaign Setup", "Manage System Users, Financials and Reporting, Product Management and Rewards and Patches.



Parent and Guardian Email Blast

Add parent/guardian email addresses in order for them to receive the instructions on how to participate.

View Email

A pre—generated email is populated and ready to view.

Add Contacts

Import contacts from

- Yahoo
- Gmail
- Outlook.com
- AOL
- Address book
 Or add emails individually.

First Name

Last Name

Email

Lauren

Mcfarland

Iaumcfarland@gmail.com

Christina

Stonehocker

Stonehocker

Status Key

Opened

Didn't open

Sent

Delivered

Select Troop Video:

Parent and Guardian Email Blast

Default Storefront Video

Troop: 1234

View Email

Status

Resend

Spanish

Add Contacts

Delete

Update

Upload

Default Storefront Video

Upload a personalized video parents will see upon registering an account to be used on your campaign.

Training Video

Training video provided by Council. Once complete you will be prompted to enter the site.

Video Instructions

Review the video instructions. Topics include: How to Make a Video for Friends and Family to View, Sample Script and Safety information.



Want to replace this video?

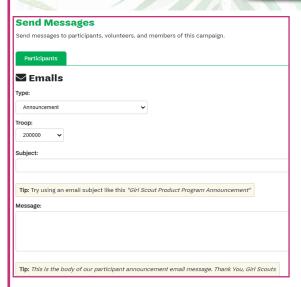
Select a video on your computer to use for your campaign.

Choose File No file chosen

Videos can take up to 10 minutes to be processed.



MANAGE SYSTEM USERS



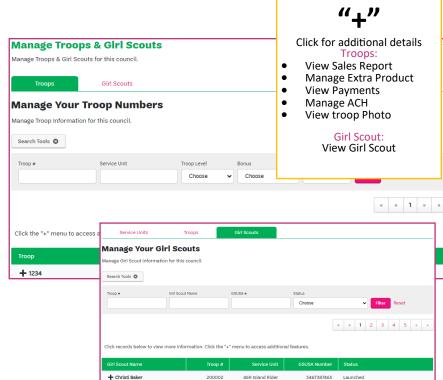
Send Messages

Encourage Participate in the program and help them with tips and reminders during the sale! Use the M2 system to send emails to Participates.

Email Templates Types include

- Announcements
- Participates with missing patch action
- Participates with missing rewards action
- Participates who have not sent emails
- Participates who have sent less than 15 emails
- Participants with sales
- Thank You

Each template has a "tips" for subject line and "tips" for the body of the text.



Manage Troops and Girl Scouts

Troops

Review all information. Troop list can be printed.

Filter your search by using the Search Tools

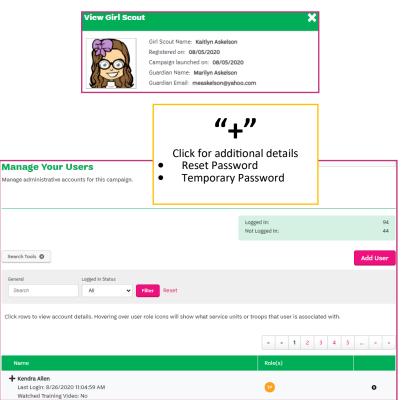
- Troop level (Daisy—Ambassador)
- Bonus (none/Reward Opt-Out)
- Product Pick (All, Complete, Incomplete)

Girl Scouts

Review all information. Filter your search by using the Search Tools

• Status (Launched/Not Launched)





Manage Your Users

Review all information.

ADD User by providing an email address.

To **DELETE User**, select the "X".

To **Export User List** into an Excel file select 'Export To Excel".

By hovering over the Role icons will show additional information for each user.

x Export To Excel

Filter your search by using the Search Tools

Logged in Status (Logged in/Not Logged In)



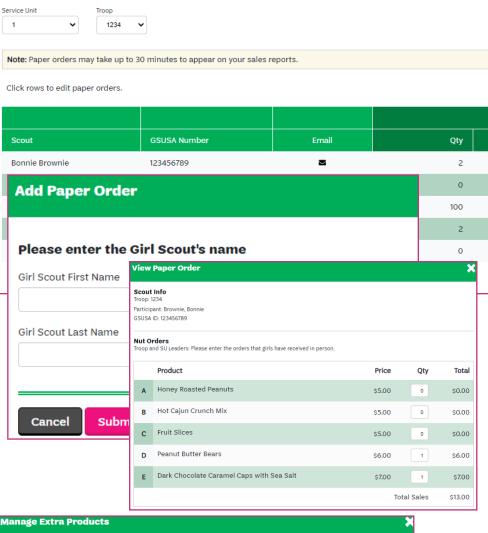
Add User



Paper Orders

Manage paper orders for this campaign.

PRODUCT MANAGEMENT



Paper Order Entry

Manage paper order for the campaign. Select the Troop by using the dropdown menu.

Note: Paper orders may take up to 30 minutes to appear on the sales reports.

Add Girl Scout

Add Paper Order

Enter Girl Scouts First Name and Last name to add new record. Click on Submit.

Submit

View Paper Order

Nut Sales

\$13.00

\$0.00

\$560.00

\$11.00

\$0.00

Add Girl Scout

Click on the rows to **EDIT** paper orders. Enter/ Update the Girls orders from **nut order card**. Click **Update** to save transaction.

Update

Order card entries due October 27, 2020 @ 8:59 pm

Select the Troop to order "Extra Products" for: Troop: 1234 v 2 Select Extra Products: The quantities below represent the number of "Extra Products" that will be ordered for Troop 1234. You may alter these values at any time by changing the number of units and clicking on "Save". Product Product Honey Roasted Peanuts O Hot Cajun Crunch Mix O Fruit Slices Peanut Butter Bears O Dark Chocolate Caramel Caps with Sea Salt

Manage Extra Product

To order "extra" product to be delivered to the delivery site for the Service Unit.

Select Troop

Use the dropdown menu to find Troop number

2 Select Extra Product

The quantities represent the number of "extra products" that will be ordered. You may alter these values at any time (before due date) by changing the number of units per product.

Click Save

Save

Product delivery to Service Unit Directors week of Nov. 13-18, 2020



FINANCIALS

Banking and Payments

Manage banking and payment for the campaign.

Troop Payments—Service Unit

View all payments for the Troop. Filter your search by using the Search Tools

• Troop (number)

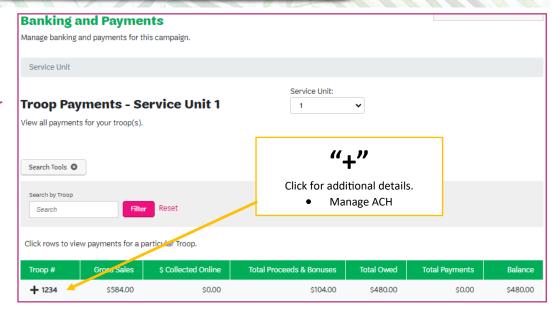
Click on a Troop # for additional details.

Manage ACH for Troop

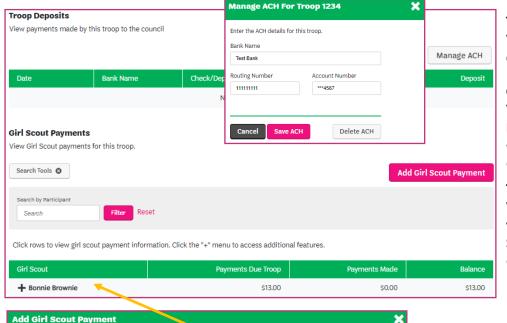
Enter the ACH details for the Troop. **Save ACH.**

Jave Acri.

- Bank Name
- Routing Number
- Account Number



Delete ACH-it cannot be UNDONE.



Troop Deposits

View Payments made by this Troop to Council

Girl Scout Payments

View Girl Scout payments for this Troop.

Filter your search by using the Search Tools

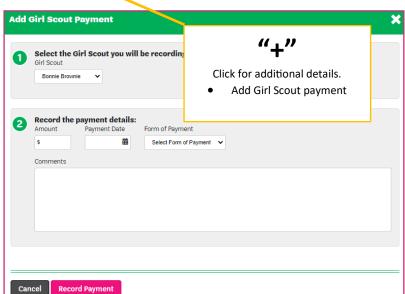
Participant

Click on a Girl Scout + for additional details.

Troop Payments—Girl Name

View all Girl Scout Payments from an individual Girl Scout. For each girl "Add Girl Scout Payment".

Click on a Girl Scout to view payment details.



Add Girl Scout Payment

- Select the Girl Scout using the drop down menu
- Record the payment details. Enter Amount \$, select Payment Date and select Form of Payment from the drop down menu: Check, Cash, Credit. Add Comments (if applicable). Click on Record Payment to save transaction.

Record Payment

Parent Delinquent Report due December 4, 2020



REPORTS

Reports

View financial and special reports for this campaign. All reports can be printed, downloaded into PDF file and exported into an excel file. Reports can also be emailed as pdf or excel format. **Filter** your search by using the **Search Tools**

Troop

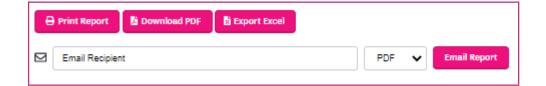
Sales data is updated every 15-30 minutes.

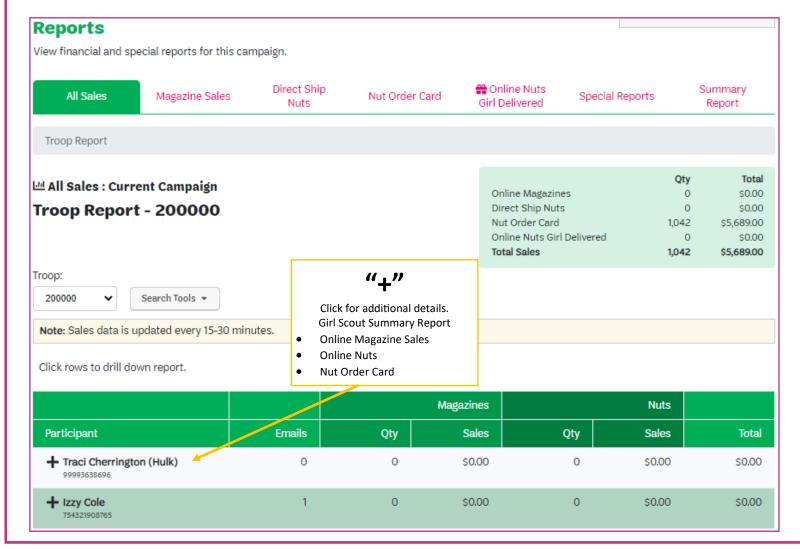
Tip: At the end of the GoNuts Fall Product Program, download **Troop Summary Report** for end of year financials. Download reports as necessary for Girl product and rewards distributions.

GoNuts Fall Product Program ends December 1, 2020

- All Sales
- Magazine Sales
- Direct Ship Nuts
- Nut Order Card
- Online Nuts GIRL Delivered

- Special Reports (additional reports listed)
- Downloadable Excel reports:
 - ⇒Service Unit, Troops and Girl Scout Reports
- Summary Report







REWARDS & PATCHES

Rewards Opt-Out

Review rewards options for Troop. Click **Update** to save changes. **Once TURNED OFF—cannot be reinstated.** To "opt-out" of recognitions, submit In Lieu of Recognitions Agreement form. *Downloadable form on the Council website> Cookies+>GoNuts Product Programs> Guides, Forms & Activities menu.*

In-Lieu of Recognitions Agreement form due October 16, 2020

Rewards

Manage Earners

Filter your search by using the Search Tools

Status (All/Missing)

View Earner

Shows all recognitions earned per girl. Click **Update** to save changes.

Personalized Patches

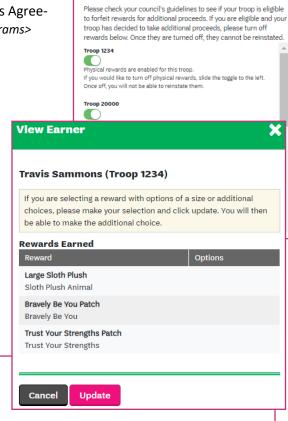
Manage personalized patches for Participant. Patches mailed directly to address provided in M2.

Personalized Patch - Manage Earners

View Status for details:

- In production at patch company—no action items
- Action Required: Participant—needs avatar to be created

Rewards/Recognitions due December 5, 2020 @ 8:59 pm



Reward Opt-Out

Personalized Patch

Manage personalized patches for this campaign.

Earners

Manage Earners

Search Tools ▼



Action Required

