

Welcome to Service Unit Team Training

Saturday, September 7th, 2019

Welcome Opening O Dr. Russel Statham



Girl Scout Promise



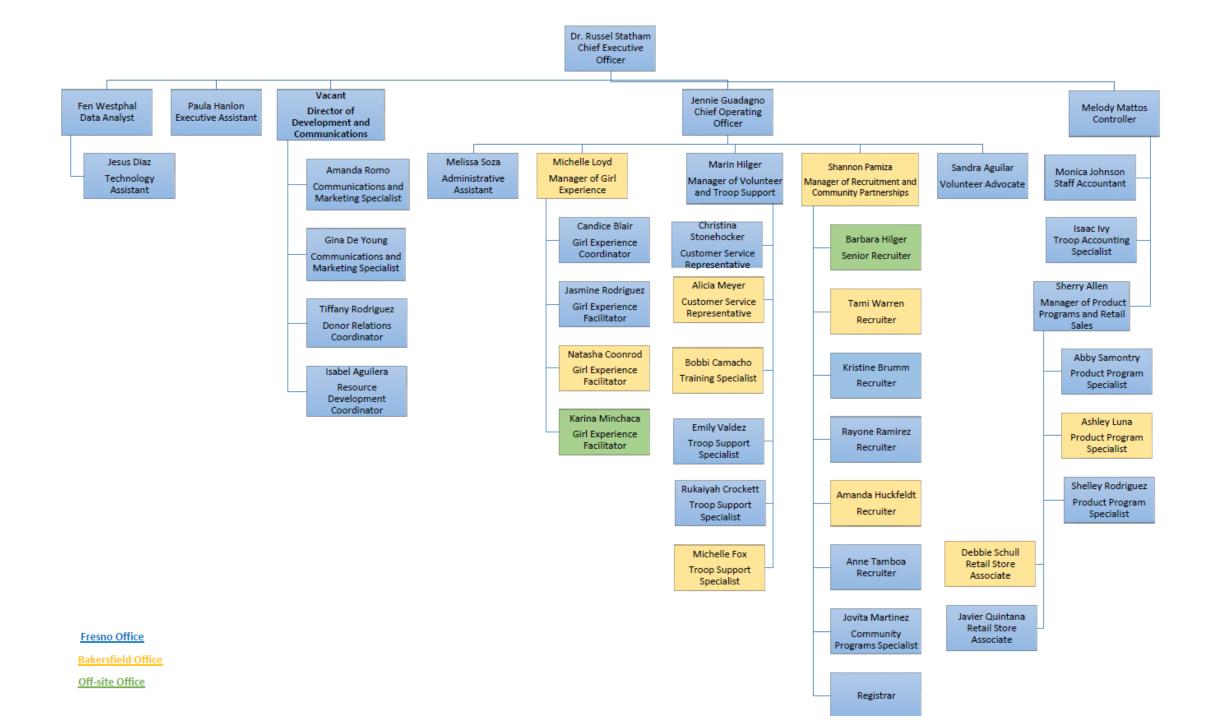
On my honor, I will try: To serve God and my country, To help people at all times, And to live by the Girl Scout Law.

GIRL SCOUT Law

I will do my best to be honest and fair, friendly and helpful, considerate and caring, courageous and strong, and responsible for what I say and do, and to respect myself and others, respect authority, use resources wisely, make the world a better place, and be a sister to every Girl Scout.

- Staff Introductions
- Organizational Alignment
 o Marin Hilger





Volunteer Bring A Friend





SKILLS TODAY. SUCCESS TOMORROW.

> **SPECIAL OFFER!** Volunteer with Girl Scouts + invite a friend to earn \$25 each!

As a Girl Scout volunteer, YOU have the potential to change girls' futures and help them build their own success whatever that looks like to them.

When you register to volunteer today and invite a friend to register too, we'l send you both a \$25 electronic gift certificate code to use at the Girl Scout Shop* as a token of our appreciation—SWEET! Don't miss out! Limited time offer while supplies last.

VOLUNTEER TODAY AT girlscouts.org/volunteer

> *To redeem this special offer, both people must be registered volunteers with Girl Scouts. There is NO LIMIT to the number of friends you can refer, but you will only be eligible for one \$25 code. The redemption is available online only at





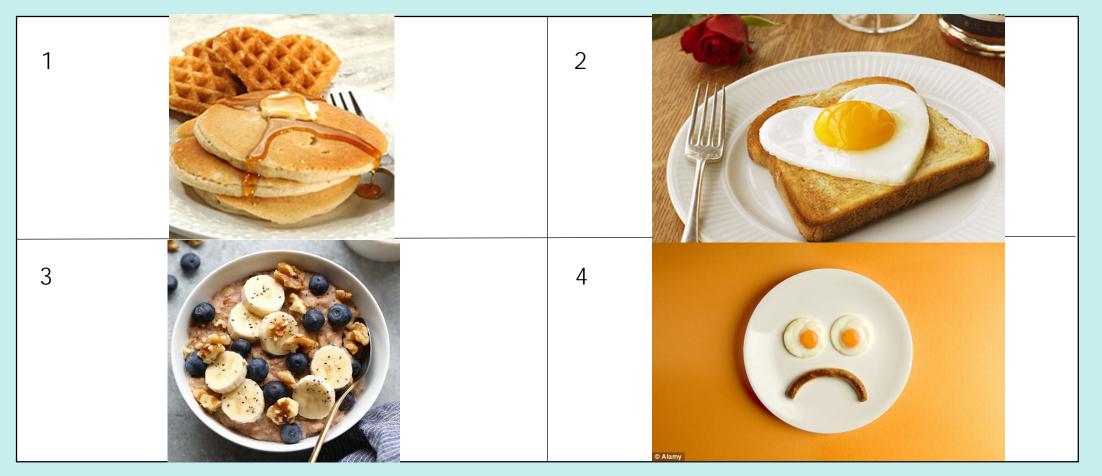
What continent would you most like to visit?



What is your favorite season?



What did you eat for breakfast?



What Mexican food do you prefer?

1	2	
3	4	

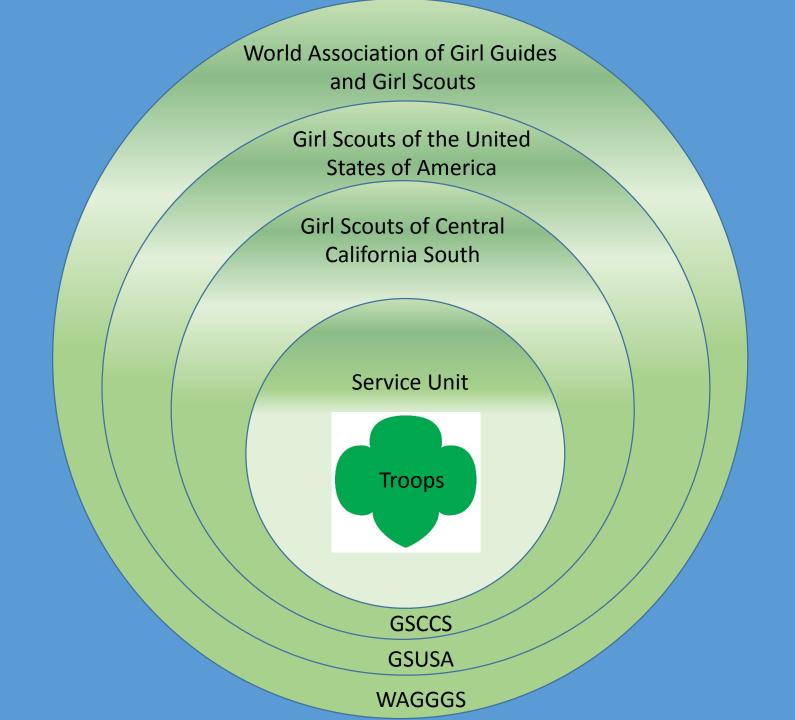
What are you most excited about this year?





What is a Service Unit?

- A Girl Scout service unit is a community of volunteers and girls in a geographic area.
 - Usually defined by a cluster of schools.
 - The service unit (or SU) is an essential support system that organizes trainings, mentorship, girl programs, and membership support for volunteers, girls, and girl families.
- Basically, the SU is your connection to your Girl Scout council and GSUSA as a whole. They have the information and support you need to feel confident as a Girl Scout volunteer.





Service Unit Goals

Girl and Adult Recruitment
 Girl and Adult Retention

Conduct Regular SU Meetings

- Agenda Have one and stick to it!
- Use your time wisely- No more than one hour or plan ahead
- Make your meeting worth coming
- Support the leaders
- Share information about upcoming events
- Keep presentations short and interesting
- Allow people to voice concerns but not take over the meeting
- Include some fun in the meeting
- Plan mini trainings- Short-n-Snappy's





Plan Mini Trainings

- Short-n-Snappy's
- Product Program Trainings
- Anything that is needed



Communication



- Set up a social media account
- Use SU Meetings to share ideas,

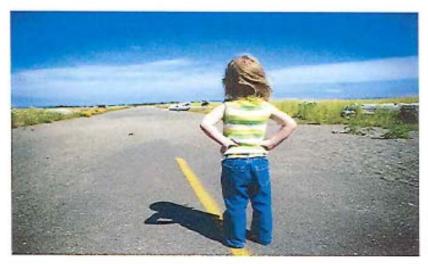
brainstorm, develop a plan

- Face to face communication is most effective
- Explain the WHY of things to your volunteers
- Don't ASSUME
- Be brave!

EPIC - Our Organization Competencies



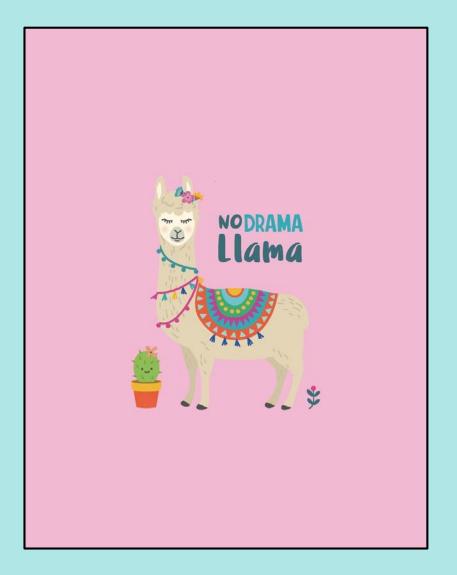
Empathy



Possibility Thinking



Conflict Resolution



- Communication is key
- First, find out what is really going on
 - Carefully listen to both sides
 - Use mediation techniques
 - Involve your Membership Team
- Develop a plan to resolve the issue
- Keep all discussions confidential

Adult Recognitions

Nominations and Adult Recognition due Friday, October 25, 2019

Adult Recognitions and Annual Meeting

Annual Meeting



Save the date:

April 4, 2020 Visalia Convention Center

Lunch, award ceremony and meeting

Delegate information is due by: January 7, 2020

Lead The Way

Leader's Symposium Saturday, October 12, 2019 8:00am to 4:30pm

First Christian Church, Hanford

Early Bird by Sept 27, 2018 - \$30.00 After Sept 29th - \$35.00



Questions?