



Council Store Exchange Policy

Items purchased from the council stores are only eligible for exchange under the conditions of this policy; refunds are not permitted. Specifically:

- Exchanges may be made for unopened items in good condition, and in the original packaging within 90 days of purchase with receipt and/or proof of purchase
- Exchanges may not be made for items that are on sale or discontinued at the time of return
- Exchanges may not be made for items that are seasonal (i.e., fall product and cookie branded items), holiday, or dated (i.e., any items that have a date, specific year, etc.)
- Exchanges may not be made on special order items from vendors or other councils
- Exchanges may not be made on merchandise purchased from the online store; exchanges and refunds on such items are subject to the GSUSA policy as these items were not purchased at our council stores

Cookie Dough and Nut Bucks

Cookie Dough and Nut Bucks are incentives for girls that participate in our Product Programs. These incentives are designed to facilitate girl access to the Girl Scout Leadership Experience through our council. This is an internal, closed loop incentive program that is subject to this policy.

Cookie Dough and Nut Bucks have no cash value and cannot be redeemed for cash.

The following table provides the printing dates of both Cookie Dough and Nut Bucks and their corresponding expiration dates.

	Council Issue Date	Expiration Date
Cookie Dough	Month of June (year of sale)	April 30 th (year after sale)
Nut Bucks	Month of January (year after sale)	January 31 st (year following Issue year)

In the event of the expiration date falling on a holiday or weekend, the next business day following that date will be used as the expiration date. Due to Internal Revenue Service (IRS) regulations, Cookie Dough and Nut Bucks issued to girls must have an expiration date and must be used directly for the programmatic mission of Girl Scouts.

The following are approved uses of Cookie Dough and Nut Bucks:

- Council-sponsored girl programs, events, activities, camps and trainings that are approved or hosted by GSCCS
- Troop and Service Unit sponsored events, programs, activities, camps, and trainings at the discretion of the organizer
- Girl Scout membership
- Gold Mine Store merchandise
- GSUSA merchandise ordered through the Gold Mine Store (refer to Gold Mine Store for details and exclusions)

Cookie Dough and Nut Bucks may not be used for the purchase of Girl Scout Cookies or Fall Product. Further, any other use not expressly noted above is subject to council approval.